



**An Exploratory Study Into The
Perceived Impact Of Accreditation On
Health Care Quality And Its Associated Cost Among
Accredited Healthcare Organizations (HCOs) In India**

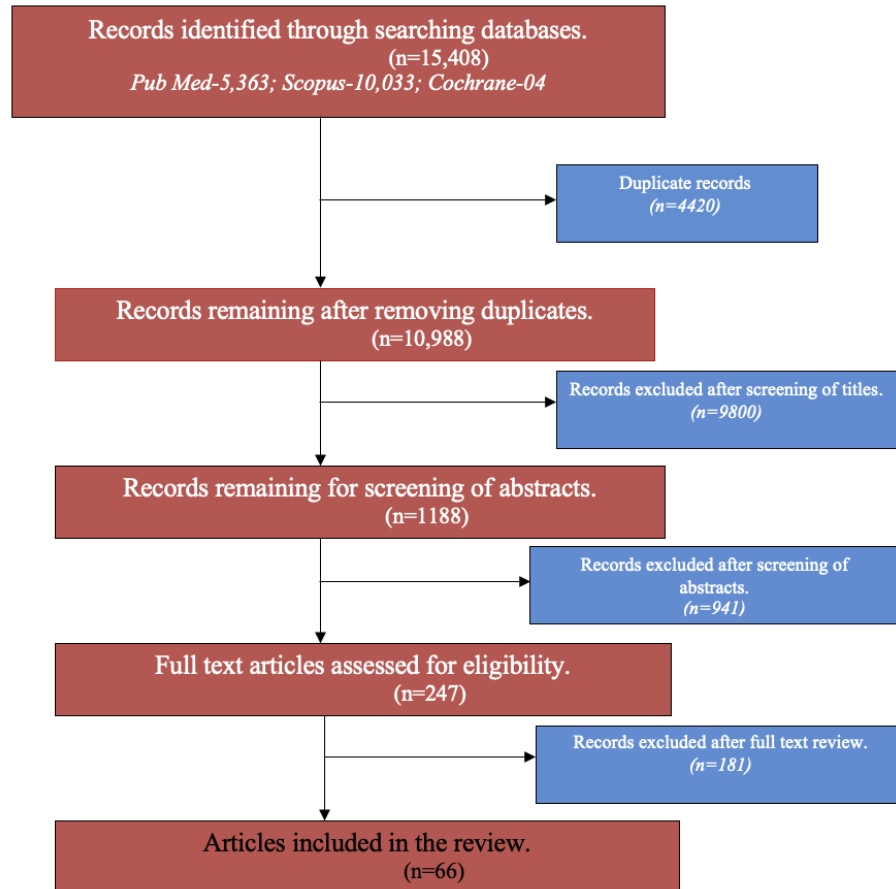
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AIM & OBJECTIVES

- **AIM:** To study the perceived impact of accreditation/certification on healthcare quality and its associated cost among accredited/certified Healthcare Organizations (HCOs) in India.

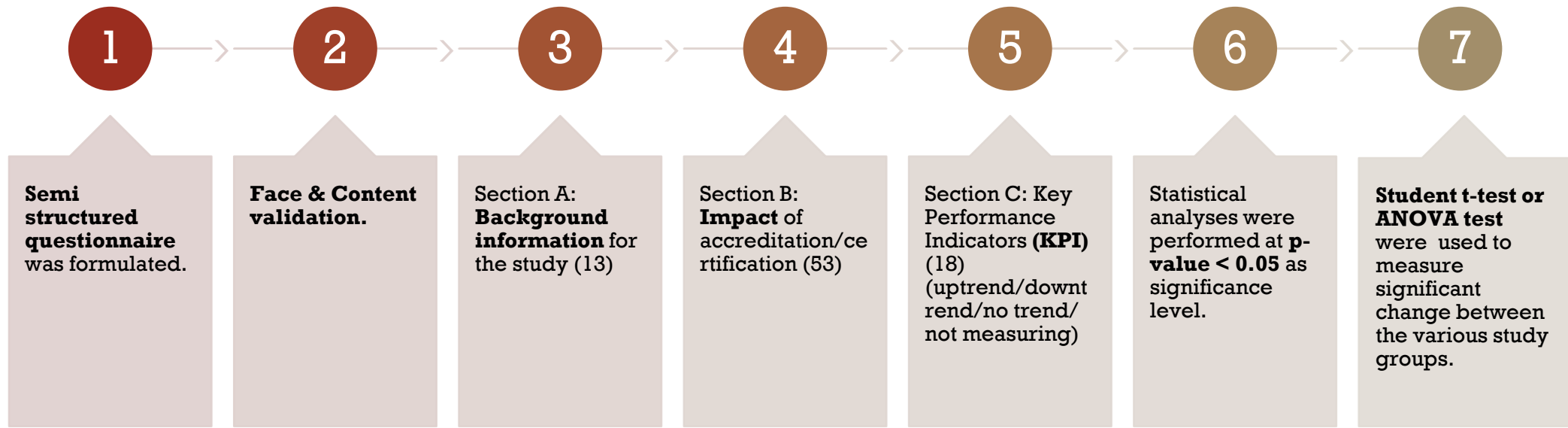
- **Objectives:**
 1. To describe the ingress of accreditation/certification in the healthcare delivery system.
 2. To determine the perception of accredited HCOs on the impact of accreditation on healthcare quality.
 3. To identify various cost centres associated with achieving and maintaining Accreditation/Certification.



PRISMA Chart of Systematic Review conducted on Rayyan Software.

METHODOLOGY

- **Systematic review.**
- 'Health Care Quality', 'Cost', 'Accreditation', and 'Patient Safety'.
- Reviewed studies 1951 - 2022.
- Identified **15,408** records.
- PubMed, Scopus & Cochrane.
- Utilized Rayyan software.
- **Focused Group Discussion.**
- **Review of parameters** conducted by experts - addition, deletion, merging



METHODOLOGY



Benefits

systematizing hospital *processes*,
reducing *medication errors*,
improving *communication & documentation*,
enhances hospital's *image*.
improves *trust* with staff, the public.



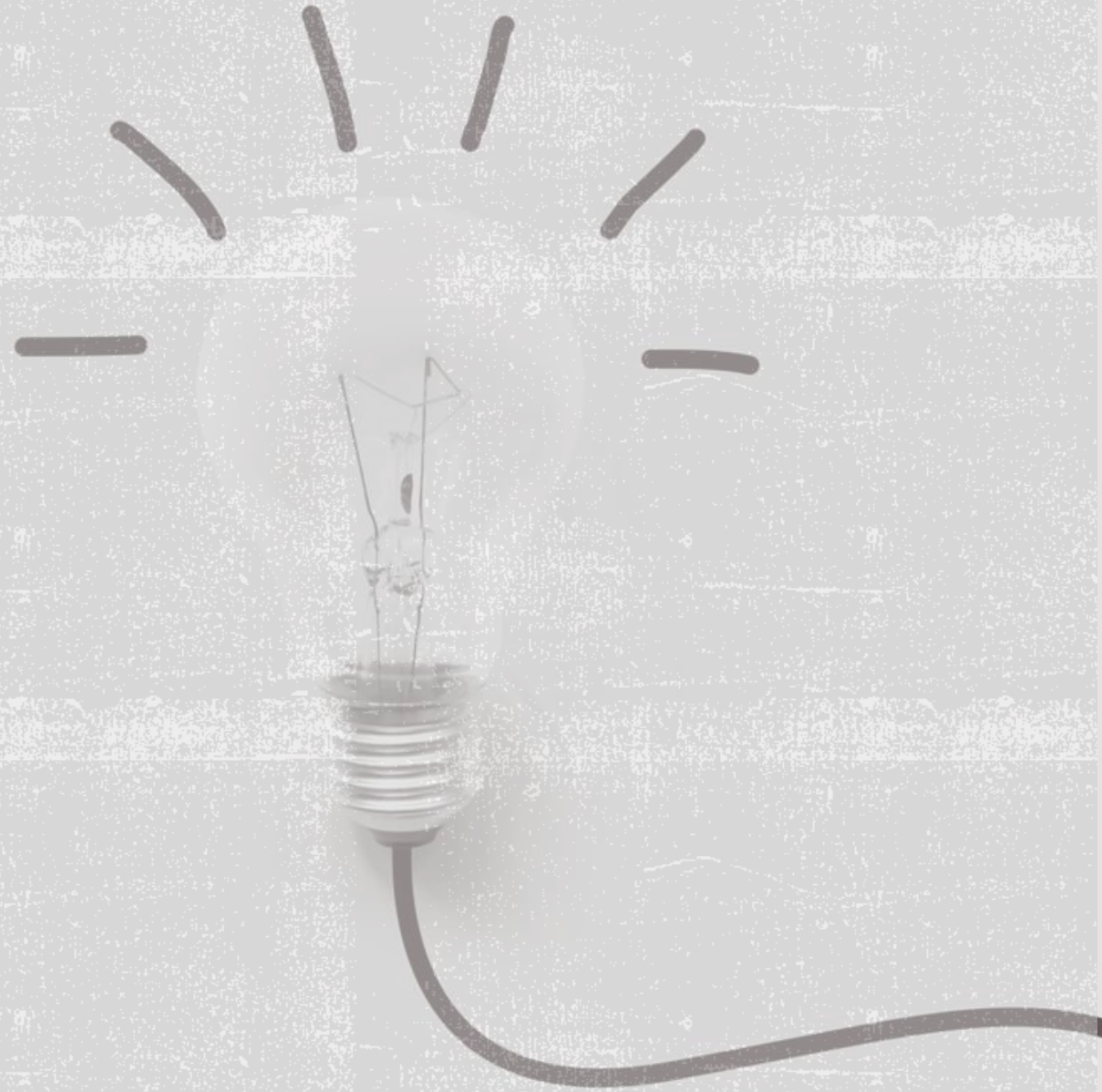
Positive impact

reduced *mortality* rates,
decreased *infections*,
improved *surgical* management,
enhanced *CPR code* management,
improved *work environment*,
decreased *conflict*,
patient & staff *satisfaction*,
problem-finding.

RESULTS

RESULTS

- Driving factors
 - leadership* involvement and support
 - proper initiative* selection
 - staff* training & educating *physicians*
 - fostering a *learning culture*
- Restraining factors
 - staff *shortage* and *resistance*
 - staff *wages* and *incentives*
 - limited *physician engagement*
 - high *workload*
 - partiality* from evaluators



Budgeting outlay for hospital **infection control**

Staff **credentialing & privileging**

Statutory and legal requirements

Skill training and development of the staff

Signage

Structural safety

Recruitment of skilled manpower

Facility management and **infrastructure maintenance**

Staff health & safety

Retro fitting, repair, & renovation

Achieving accreditation/certification

Maintaining accreditation/certification

COST CENTRES